



## THE ABBEYFIELD CORE STANDARD

We believe that older people have an important role to play among their families, friends and their communities and that overcoming loneliness and insecurity can make all the difference to an older person's quality of life. We hope we already make a difference by embracing these beliefs through our mission and values.

### Abbeyfield's Mission Statement:

*"To enhance the quality of life for older people."*

### Abbeyfield's Organisational Values:

**Caring** means that the wellbeing of our residents is central to everything we do, and that every individual will be treated with dignity and respect. It also embraces our volunteers and staff, and by learning and supporting each other, Abbeyfield will be an organisation where people can grow and find fulfillment.

**Openness** means that as an organisation we encourage and support new ideas from our residents, volunteers and staff, and by learning through discussion we appreciate each other's differences and will adopt suggestions which improve the service that Abbeyfield provides. We will be open to change, and will seize opportunities that allow us to continue working towards our mission.

**Honesty** means that we will each work in an ethical way. As individuals we will each lead by example in order that residents, volunteers, and staff will have confidence in the integrity of Abbeyfield.

**Respect** is something we understand we have to earn. We earn it not only by valuing each other as individuals, and valuing each others views, beliefs and background, but also by working hard to develop relationships with our residents, volunteers, staff and the communities in which we operate. We act in a respectful way towards each other; honouring the commitments and promises we have made to each other.